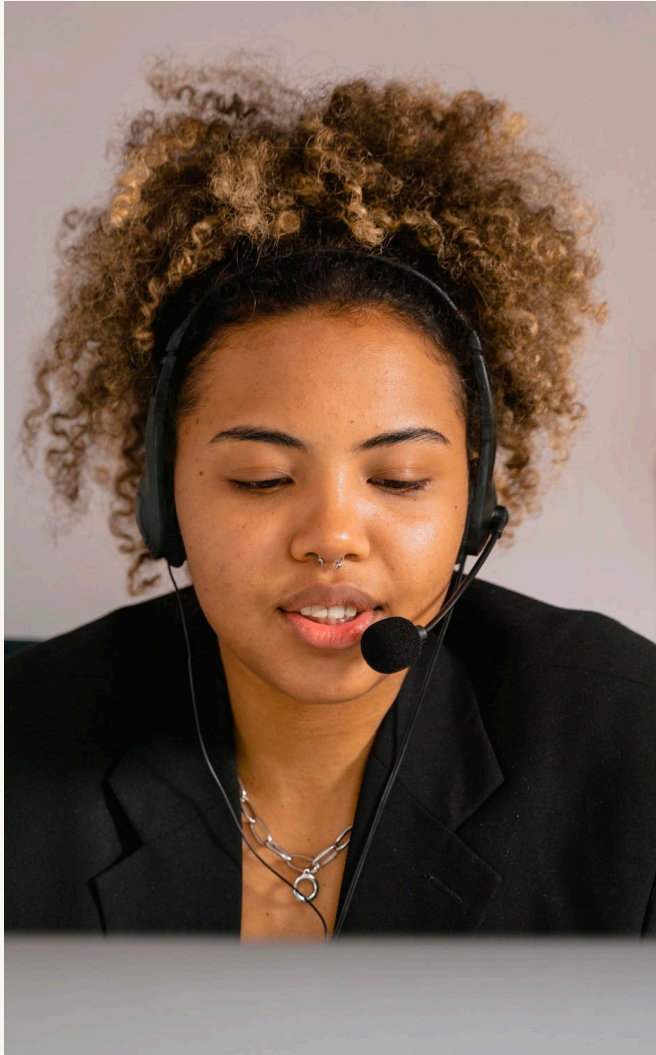


NCO Group launches Level in 3 weeks



“It didn’t create any more work for our payroll team.”

Tailap Bhatt, VP of Business Development

A payroll team that was already stretched

On-Demand Pay is now common place in the UK customer service industry, so NCO Group were keen to offer it as a benefit to their workforce.

However, their payroll team was already “worked off their feet” and were worried about the time it would take to launch and manage salary-linked services like On-Demand Pay and Payroll Savings.

From signing to launching in less than 3 weeks!

NCO Group launched just 3 weeks after signing.

They were worried that offering on-demand pay would be complicated but, because Level didn’t impact their existing processes, “it was no harder than offering any other benefit”. Importantly, “it didn’t create any more work for the payroll team.”

20

days from signing to launching

