

Sue replaces family loans with Level

“Level is now part of how I live. I love it.”

- Sue, Milton Keynes



Single parent Sue supports her family on a mix of income streams, specifically her monthly wage, government benefits and child support. This range of income streams complicates her cash flow management, and on-demand pay has enabled her to “smooth out” the ups and downs of her personal finances.

Sue often uses Level to withdraw a portion of her earned pay early if her child support is late. She finds this particularly crucial at the start of term when school uniform expenses can often add up to more than expected.

She describes Level as “having replaced my Mum”. After years of borrowing money from her parents to “make it to payday”, she can now simply access her wage as she earns it. She also used to rely on her Mum for saving, giving her any surplus income in cash to save “so I don’t spend it”. Instead, she now saves directly from her wage into Level and actually earns interest. “Mum’s very happy about it,” Sue says with a giggle.

Sue also says Level is now part of “how I live”. “I wouldn’t leave this job, I think on-demand pay is brilliant”.